



| | |
|--|------------------------------|
| Title of Document | Integrated Management System |
| Integrated Management System | Page 15 of 78 |
| Issue Date: 13 th February 2018 | Issue Number: IMS 3/1 |

Quality Policy Statement

Every member of Eless is dedicated to the pursuit of quality and excellence in providing Eless' customers with the best service that can be accomplished. Eless recognises that only by achieving customer satisfaction can Eless secure the future growth and success of Eless' company.

It is the policy of Eless to provide Demolition and Decommissioning Project Management Services.

To ensure achievement of this policy, an Integrated Management System is established to meet, and continue to meet, the requirements of BS EN ISO 9001:2015.

Eless' quality objectives are:

- Ensure that customer requirements and expectations are fully understood, standards created and service delivery continually monitored against these standards.
- Consistently meet customer requirements by quality performance and adoption of best practice.
- Provide the correct organisation, facilities and resources and employ the suitably trained personnel to ensure the provision of quality services which fulfil the customer requirements effectively and efficiently.
- Continually review and monitor all aspects of operations to identify opportunities for implementing continuing improvement.

Quality management implementation is through the integrated management system which is mandatory in application. However, it's success can only be achieved by the participation and commitment of everyone at Eless. All persons working with or for Eless' organisation will receive full support to ensure the integrated management system is understood, implemented and maintained throughout.

It is Eless' responsibility to ensure the integrated management system functions correctly and it's effectiveness is maintained through monitoring, control, audit and review.

Signed

D Nutley:

Managing Director

Date: 13th February 2018

A handwritten signature in black ink, appearing to be "D Nutley". The signature is stylized with a large, sweeping initial "D" and a horizontal line extending to the right.